**PARKING TEAM BEST PRACTICES**

GE Vision: To create an experience where every guest feels welcomed, valued, and seen and to help them take their next step towards Jesus.

**Data shows we have seven minutes to make a positive first impression on our guests. Making a positive impact, in the first seven minutes, rests on the shoulders of Guest Experience, beginning with our Parking Team. The Parking Team helps to create an experience where every person who pulls into our church**

* Body language is key for this position. Be sure to smile and wave as people enter the campus along with using the batons to direct people where to park. The sermon truly begins in the parking lot.
* Even in inclement weather, the Parking Team makes a statement that we will welcome you no matter what. Dress for the weather. We do have hats, gloves, ponchos and umbrellas. If there is lightning, come back to the building for shelter.
* Safety is a huge priority. Please wear a radio, a safety vest, and carry a baton when serving in the parking lot. Radio should be on channel 1. Alert our safety team if you notice anything suspicious or if there is an accident of any kind.
* Because the Parking Team is the last impression, please return to your position when the last song begins. It is very important to be intentional in your smile and joyful as guests leave our church home. Wave goodbye, thank them for coming, and invite them back.