## GUEST EXPERIENCE

## PARKING TEAM

• Safety is a huge priority. Please wear a walkie, a safety vest, and carry batons when serving in the parking lot. Alert our safety team if you notice anything suspicious or if there is an accident of any kind.

• The parking team creates first impressions by the way they smile, wave and guide guests to their personal parking space. The sermon truly starts in the parking lot. Guest parking is available for first-time guests.

• Even in inclement weather, the parking team makes a statement that we will welcome you no matter what (umbrellas, ponchos, and gloves).

• You are the last impression as well. How they perceive you will determine how well they were welcomed to their new church home. It is very important to be intentional in your smile and genuine attitude as folks leave our church home. Wave goodbye and thank them for coming.