

CHAT HOST TEAM | TPO GUEST EXPERIENCE TEAM

- The Chat Host Team engages the online community during our Sunday worship experience.
- Chat Hosts are warm and friendly team members that genuinely love people. Their goal is to make all guests feel welcome and at home at Traders Point.
- Chat Hosts display a joyful attitude, and they show love and grace to everyone that participates in the weekly chat.
- Chat Hosts are assertive and helpful. They go out of their way to engage all guests in the chat, answer questions, provide information, and remove any unnecessary barriers that keep people from Jesus.
- The Chat Host Team has three specific roles:
 - *Relational Chat Host* – Relational Chat Hosts welcome guests to Traders Point, foster engagement in the chat, answer guests' questions, and encourage guests.
 - *Prayer Team Chat Host* – Prayer Team Chat Hosts pray for guest prayer requests in the chat as well as respond to live prayer requests during the worship experience.
 - *Content Chat Host* – Content Chat Hosts respond and react to the weekly message. The Content Chat Host posts songs, Bible verses, sermon discussion points, important links, and calls to action.