

GUEST EXPERIENCE

AUDITORIUM TEAM

- Entering a space like an auditorium can be an uneasy feeling not knowing where to sit so be mindful of where our guests are and the feeling they may have.
- The auditorium team engages with guests sitting alone. Try to introduce them to regular attenders so they can develop relationships.
- Please greet and help walk people to seats by asking how many seats they need.
- Notice if anyone has accessibility needs. There are accessible seats reserved in the auditorium.